## Official Contest Policy - Go Consigne

### 1. Contest Organizer

The "Go Consigne – Pick Up and Win" contest is organized by Go Consigne Inc. (hereinafter the "Organizer"), whose head office is located in Saint-Jean-sur-Richelieu, Quebec.

### 2. Eligibility

The contest is open exclusively to individuals who meet all of the following criteria:

- Be a resident of Quebec
- Be 18 years of age or older at the time of entry
- Have an active Go Consigne customer account
- Use the service in municipalities served by Go Consigne
- Not be an employee or contractor of Go Consigne, nor an immediate family member of such individuals

#### 3. Contest Period

The contest begins on August 15, 2025, at 12:01 a.m. (ET) and ends on December 15, 2025, at 11:59 p.m. (ET).

#### 4. How to Enter

Each pickup request made through the Go Consigne web application during the contest period automatically **earns one (1) entry**.

No manual entry is required.

No limit on entries: the more pickup requests you make, the greater your chances of winning.

#### 5. Prizes

• One (1) \$800 gift certificate applicable toward a stay in a chalet from Chalets Bois Rond. The prize has no cash value, is non-transferable, and non-refundable. Reservation conditions apply.

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#### 6. Draw

A random draw will be held from all eligible entries on December 20, 2025, at 12:00 p.m. (ET) at the Go Consigne offices in Saint-Jean-sur-Richelieu.

The winner's name will be communicated by email and/or telephone within 5 days following the draw.

#### 7. Prize Claim

The winner must:

- Confirm their identity
- Accept the prize conditions
- Respond within 5 business days following the initial contact
  If no response is received within this timeframe, another draw may be conducted.

#### 8. General Conditions

- The contest is void where prohibited by law.
- The participant agrees that their name, municipality, and photograph may be used for promotional purposes without compensation.
- Go Consigne reserves the right to modify, suspend, or cancel the contest in the event of fraud or force majeure.

### 9. Liability

Go Consigne, Facebook, Instagram, and Chalets Bois Rond are not responsible for any loss, error, technical malfunction, undelivered entry, or any other incident beyond their control.

## 10. Facebook and Instagram Disclaimer

This contest is in no way sponsored, endorsed, or administered by Facebook, Instagram, or any other social media platform. The information provided is intended solely for Go Consigne.

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### 11. Privacy and Law 25

Personal information collected for the purposes of this contest will be used solely to manage participation, contact winners, and award the prize. In accordance with Québec's **Law 25** on the protection of personal information, Go Consigne undertakes to:

- Not sell or share personal data with third parties
- Keep information secure
- Provide participants access to their information upon request, as well as the ability to have it corrected or deleted

For any questions regarding privacy or to exercise your rights, you may contact Go Consigne's Privacy Officer at:

info@goconsigne.com